

Bridport Medical Centre

Online Services using Systmonline

Once you have registered for online services you will be able to:

- Order repeat prescriptions
- Book routine appointments with your registered GP
- Cancel appointments
- View past and future appointment information
- Change your personal details
- Receive messages from the surgery
- View your Summary Record: allergies, medications, adverse reactions

Ordering prescriptions online

Please be aware that only items that have been AUTHORISED BY YOUR GP FOR YOU TO REQUEST ON AN ONGOING BASIS will be available to order online.

Medication Reviews

- Some items may not be available to order, and will display a message stating “Medication needs reviewing by GP before it can be requested”.
- Your GP will need to review these items before issuing.
- Some medication reviews can be carried out without the patient present. Some may need to be carried out over the phone or face-to-face.
- If you wish to request these items, please make a note in the ‘Medication Request Notes’ section, leaving a contact number.
- Your GP will decide whether the item can be issued, or will contact you to arrange a medication review.

N.B. The “right side” of your script will indicate whether you are due a medication review. Please do take note of such messages and ensure you liaise with your GP in good time to allow the review to take place and medication to be reauthorised.

When do I order?

- You can order repeats up to TEN DAYS in advance.
- Please give at least TWO CLEAR WORKING DAYS to allow us to process your request.

Booking/Cancelling appointments online

- It is only possible to book routine/pre-bookable appointments with your registered GP
- Booking is possible up to 6 hours prior to an appointment – subject to availability
- It is not possible to book appointments with Practice Nurses due to the more specific nature of their appointment types. You will need to contact the surgery by phone or in person to book blood tests etc.
- Appointments can be cancelled online up to 1 hour prior to the appointment

Please view the Help Menu when you login to Systmonline